

# Contacts

## Have Questions? Need Help?

Contact our Service Team at: [TOBenefits@tayloroswald.com](mailto:TOBenefits@tayloroswald.com) - Hours of operation:

- Monday-Friday 8am – 5pm EST
- Monday-Friday 7am – 4pm CST

Please contact [Benefits@oatey.com](mailto:Benefits@oatey.com) to complete any changes to your benefits that are not related to your initial or annual enrollment.

## Carrier Customer Service

BENEFITS PLAN	CARRIER	PHONE NUMBER	WEBSITE
Medical	Aetna Inc	1-800-238-6716 Mail Order Rx: 1-888-792-3862	<a href="http://www.aetna.com">www.aetna.com</a>
Dental PPO	Delta Dental	1-800-524-0149	<a href="http://www.deltadentaloh.com">www.deltadentaloh.com</a>
Vision	United Healthcare	Customer Service: 1-800-638-3120 Provider Locator: 1-800-839-3242	<a href="http://www.myuhcvision.com">www.myuhcvision.com</a>
Life and AD&D	Lincoln Financial	1-888-787-2129	<a href="http://www.mylincolnportal.com">www.mylincolnportal.com</a> Company Code: OATEY
Short Term Disability (STD)	Lincoln Financial	Claim Intake: 1-800-713-7384 Claims Questions: 1-800-210-0268	<a href="http://www.mylincolnportal.com">www.mylincolnportal.com</a> Company Code: OATEY
Long Term Disability (LTD)	Lincoln Financial	1-800-210-0268	<a href="http://www.mylincolnportal.com">www.mylincolnportal.com</a> Company Code: OATEY
Voluntary Life	Lincoln Financial	1-888-787-2129	<a href="http://www.mylincolnportal.com">www.mylincolnportal.com</a> Company Code: OATEY
Employee Assistance Program (EAP)	SupportLinc	1-888-881-5462	<a href="http://www.supportlinc.com">www.supportlinc.com</a> Username: oatey
Flexible Spending Account	Inspira Financial	1-844-729-3539	<a href="http://inspirafinancial.com">inspirafinancial.com</a>
Health Savings Account	Fidelity Investments	1-800-544-3716	<a href="http://www.fidelity.com/FidelityHSA">www.fidelity.com/FidelityHSA</a>
Telemedicine	Teladoc	1-855-Teladoc (835-2362)	<a href="http://www.teladoc.com/myaetna">www.teladoc.com/myaetna</a>
Voluntary Critical Illness, Accident Insurance and Hospital Indemnity	UNUM	1-800-635-5597	<a href="http://www.unum.com">www.unum.com</a>
Legal Plans	ARAG	1-800-247-4184	<a href="http://www.araglegal.com/myinfo">www.araglegal.com/myinfo</a> Access Code: 10782oc
Pet Insurance	Nationwide	1-877-738-7874	<a href="http://www.petsnationwide.com">www.petsnationwide.com</a>
401(k) Retirement Savings Plan	Fidelity	1-800-835-5095	<a href="http://www.401k.com">www.401k.com</a>